

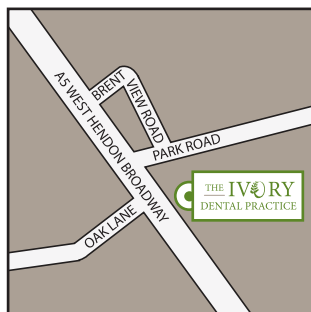
Opening Hours

Monday	9.30am-3.30pm
Tuesday	9.30am-12.30pm
Wednesday	9.30am-5.50pm
Thursday	Closed
Friday	9.30am-5.30pm
NHS Direct. Telephone: 0845 4647	
NHS Choices. Web: http://www.nhs.uk/	

How To Find Us

We are located on the A5 opposite the Raw Spice restaurant. The practice is easily accessible by public transport – bus routes 142, 32, 83 and 183.

We are within walking distance of the overland Hendon station. We are a 10 min bus ride from the underground Hendon station via the northern line. Nearby parking restrictions only exist between 10-11 am.



Sadly wheelchair access is not possible due to the restraints of the building.

Additional information:

1. We welcome all feedback and operate a full complaints procedure. If you have any comments or wish to make a complaint, please contact Dr Farah Ramjohn.
2. In the event of ANY member of staff being abused either physically or verbally, the person or persons responsible will be deregistered from the practice and prosecution may be sought.
3. All patient data is held in strict confidence in accordance with the Data Protection Act. If you wish to view data held about you please contact Dr Farah Ramjohn.
4. Details of primary dental services in the area may be obtained by contacting NHS North Central London, 4th Floor, Stephenson House, 75 Hampstead Road, London, NW1 2PL.

THE IVORY DENTAL PRACTICE

Practice Information Leaflet



A: The Ivory Dental Practice, 158 West Hendon Broadway, London, NW9 7AA

P: 0208 202 5346 W: www.theivorydentalpractice.com E: info@theivorydentalpractice.com

We extend a warm welcome to our practice

May we take this opportunity to welcome all new and existing patients to The Ivory Dental Practice. We take great pride in the quality of our dentistry. Our practice philosophy aims to offer outstanding customer service to make your visit a pleasant experience. We aim to promote dental health and encourage preventative techniques to achieve good dental health for you and your family.

We are a warm and friendly practice offering a complete range of dental treatment both NHS and Private to those in need. We are particularly child friendly, cater to nervous patients and are able to see emergencies.

The Practice

Principal Dentist: Dr Farah Ramjohn BDS MJDF RSC (Eng) Dip Restorative.

The Principal dentist, Dr Farah Ramjohn, is a General Dentist with a special interest in advanced restorative treatments. She embarked in a career in dentistry after completing a science degree. After qualifying from Liverpool Hospital she obtained her Membership from the Royal College of Surgeons. She then went on to complete both a Certificate and Diploma in Restorative Dentistry from the Eastman Hospital. She is a member of the British Dental Association and is a local dental committee member for Barnet.

Dental Assistant: Mrs Premila Varsani

Premila has worked at the practice for over 14 years and has developed a great rapport with our longstanding clients. She has outstanding communication skills and wins patients over with her smile.

Our range of services

We offer the full range of NHS services, including help and advice on how to avoid dental disease. We are always happy to provide advice and treatment on all aspects of cosmetic dentistry.

Good communication with our patients is very important and we take the time to explain proposed treatment, any associated risks and available alternatives. We also have an intra-oral camera that we use to explain the treatment and any oral hygiene procedures necessary.

Nervous patients are most welcome and there will always be time to ask questions about the treatment. We are a very child-friendly practice and understand the importance of teaching good oral habits at a young age.

Sterilisation & Hygiene

In the interests of both patients and staff we follow and exceed all the recommended guidelines with respect to the sterilisation of all instruments and the use of disposable items. We have a dedicated purpose built sterilisation room.

Joining the Practice

In order to become a patient of the practice you will need to arrange an initial consultation appointment. You can make the appointment in person or by telephone. We ask that you bring details of the name and address of your local GP.

Choosing the best way to pay.

After your initial consultation you will be given a written estimate of the cost of any treatment that may be necessary.

Payment may be made by cash or debit card.

If you are any of below, you may be entitled to free dental treatment.

- under 18
- aged 18 and in full time education
- an expectant mother
- a mother with a child under one year
- receiving income support
- receiving income-based Jobseeker's Allowance
- receive Pension Credit Guarantee Credit
- receiving a valid NHS tax credit exemption certificate

Patient Responsibilities

You should provide as much notice as possible to cancel or change an appointment. Ask your dentist for information on your treatment options and how much it will cost. Please ask about your oral health and how often you need to come to the dentist.

Appointments

Every effort is made to see patients at the appointed time. However, if you are kept waiting there is usually a good reason, so please be patient. If you need to be seen urgently, then phone the practice as early in the day as possible.

If you need to cancel an appointment, please give us at least 24 hours notice. Failure to do so can result in removal from the practice list.